

LEVEL UP & WIN – Terms & Conditions

1. Eligibility

- Open to current **Level Up Academy** students and prospective students who have visited the campus.
- Participants must be **18 years or older** (or have parental consent if under 18).
- Staff members may participate but are not eligible for prizes.

2. Contest Period

- Starts: [18/08/2025] at 9:00am AEST
- Ends: [18/09/2025] at 5:00pm AEST
- Entries received outside this period will not be counted.

3. How to Earn Points

Participants collect points by completing eligible activities during the contest period, such as:

- Leaving a Google review (with your real name and photo)
- Posting a photo, video, or story on Instagram/TikTok tagging **@levelupeducationandtraining**
- Referring a friend who visits or enrolls

4. Content Rules

- Posts must be your **own original content** and must not infringe any copyright, trademark, or privacy rights.
- Content must be respectful and follow Level Up Academy's **Code of Conduct** — no offensive, discriminatory, or unsafe content.
- Level Up Academy may request the removal of any entry that breaches these rules.

5. Prize Allocation

- Points will be tracked by Level Up Academy based on tagged posts, review timestamps, and referral confirmations.
- Final winners will be those with the highest points.
- Level Up Academy will offer weekly announcements about the current points.
- In the case of a tie, winners will be determined based on creativity and effort as judged by the marketing team.

6. Prizes

- Prizes are not transferable or exchangeable for cash.
- Level Up Academy reserves the right to substitute a prize of equal or greater value if the stated prize becomes unavailable.

7. Use of Content

- By entering, you grant Level Up Academy permission to use your submitted content (photos, videos, reviews) for marketing purposes on social media, website, and promotional materials, without additional payment.

8. Privacy

- Personal details collected for the contest (name, contact details, social media handles) will only be used for contest administration and per the Level Up Academy **Privacy Policy**.

9. Complaints & Disputes

- Any complaints regarding the contest should be submitted in writing to studentsupport@levelupacademy.vic.edu.au.
- Disputes will be managed according to Level Up Academy's **Complaints & Appeals Policy**.

10. Changes or Cancellation

- Level Up Academy reserves the right to change these Terms & Conditions or cancel the contest at any time due to unforeseen circumstances.

11. Acknowledgement

- This promotion is in no way sponsored, endorsed, or administered by, or associated with, Instagram, Facebook, TikTok, or Google.
- By entering, participants release these platforms from any liability.